

## **VIP AIRPORT LOUNGE INSTRUCTION**

# FOR THE VIETCOMBANK VISA SIGNATURE/ VISA INFINITE INTERNATIONAL CREDIT CARDHOLDERS

(*From* 1<sup>*st*</sup> *June*, 2024)

**I. Eligible customers:** The Cardholders of The Vietcombank Visa Signature/Visa Infinite International Credit Card.

#### **II.** Program details

Vietcombank Visa Signature/ Visa Infinite cardholders are entitled to the following privileges (no reservations and unlimited access), with scoping:

#### - **Domestic airport terminals**:

Airport	Lounges at Domestic Terminals	Lounges at International Terminals
Noi Bai	- Vietcombank Priority Lounge	- Song Hong Premium Lounge &
(Ha Noi)	- Lotus Lounge	Bar
Tan Son Nhat	- Le Saigonnais	- Rose Lounge
(Ho Chi Minh)		- Jasmine Halal Lounge
Da Nang	- Vietcombank Priority Lounge	- CIP Orchid
Cam Ranh	- The Champ	- Sun Coast Lounge
(Khanh Hoa)		- Lotus Lounge

- International airport terminals: List of more than 1,000 VIP airport lounges worldwide provided by Priority Pass/ Lounge key's policy. To update information about lounges, Card holders can:
  - Download the LoungeKey application on Apple Store/Google Play and register/login by instructions on the screen; Or
  - Access the website <u>www.loungekey.com/vietcombankpriority</u>, register/login by instructions on the screen;
- The list of VIP lounges at airports worldwide can be changed from time to time and to be

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updated on Vietcombank and/or LoungeKey policy.

## **III. Program Instructions**

- To use VIP lounges at airports around the world, Vietcombank Visa Signature/ Visa Infinite international credit cardholders can present their Vietcombank Visa Signature/ Visa Infinite card with valid ID card/Passport; Boarding Pass to get free lounge visit.
- The use of services at VIP lounges will comply with separate lounge regulations.

### Note:

- When using Vietcombank Visa Signature/ Visa Infinite international credit for privileges, cardholders may receive notifications about transactions made at lounges. This is a pre-authorized transaction to verify the card is valid and the cardholder will not have to pay for these transactions.
- When using Card for this program, **Card must be enable the online transaction function.**
- The fee applied for accompanying people: Cardholders will pay the fee for accompany guest by the lounge/ Loungekey's policy from time to time. Currently, the fees applied for accompanying people at the terminals which are provided by Lounge Key (Vietcombank's Partner) will be: \$35/ accompany guest.

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