

DEBIT CARD FEE SCHEDULE
FOR INDIVIDUAL CUSTOMER AT VIETCOMBANK

(Valid from 11.10.2023 and updated 24.05.2024)

No	Description	Rate
I	DOMESTIC DEBIT CARD	
1	Issuance fee	
1.1	Vietcombank Connect24 card (principle card, supplementary card) Student card Vietcombank – Tekmedi – Thong Nhat Connect24 card Vietcombank – Cho Ray Connect24 card (principle card, supplementary card)	45.454 VND/card
2	Fast track issuance fee (Not applicable for co-branded cards; Not including issuance/reissuance fee; Only applicable for Hanoi and HCMC)	45.454 VND/card
3	Reissuance/replacement fee (per cardholder's request)	
3.1	Vietcombank Connect24 card (principle card, supplementary card) Student card Vietcombank – Tekmedi – Thong Nhat Connect24 card Vietcombank – Cho Ray Connect24 card (principle card, supplementary card)	45.454 VND/time/card
4	PIN reissuance fee (hard copy)	9.090 VND/time/card
5	PIN reissuance fee on Digibank	Free
6	Interbank remittance via cards fee at Vietcombank's ATM	
6.1	Transaction amount less than or equal 2.000.000 VND	5.000 VND/transaction
6.2	Transaction amount of more than 2.000.000 VND and less than 10.000.000 VND	7.000 VND/transaction
6.3	Transaction amount of above 10.000.000 VND	0,02% transaction amount (min 10.000 VND)
7	Transaction fee at VCB's ATM	
7.1	Cash withdrawal	1.000 VND/transaction
7.2	Account transfer	3.000 VND/transaction
8	Transaction fee at other banks' ATM	

No	Description	Rate
8.1	Cash withdrawal	3.000 VND/transaction
8.2	Account balance inquiry	500 VND/transaction
8.3	Statement inquiry/Account statement inquiry	500 VND/transaction
8.4	Account transfer	5.000 VND/transaction
9	Chargeback fee	Free
10	Transaction invoice request	
11.1	At VCB's merchant	9.090 VND/invoice
11.2	At other banks' merchant	45.454 VND/invoice
11	Card activation fee at the counter	20.000 VND/card
12	Card maintenance fee (applicable for magnetic card)	10.000 VND/month/card
13	Card delivery fee by post	20.000 VND/card
II	INTERNATIONAL DEBIT CARD	
1	Issuance fee	
1.1	Vietcombank Visa Platinum card VCB DigiCard (no supplementary card) Saigon Centre – Takashimaya – Vietcombank Visa card (no supplementary card) Vietcombank – VNU Visa International debit card (no supplementary card)	Free
1.2	Vietcombank eVer-link Vietcombank Mastercard card	
1.2.1	<i>Physical card (principal card, supplementary card)</i>	45.454 VND/card
1.2.2	<i>Virtual card</i>	Free
2	Annual fee	
2.1	Vietcombank Visa Platinum card	327.273 VND/principle card/year Free for supplementary card
2.2	Vietcombank Visa Platinum eCard (no supplementary card)	163.636 VND/ principle card/year
2.3	Vietcombank Connect24 Visa Vietcombank eVer-link Vietcombank Mastercard	54.545 VND/card/year

No	Description	Rate
		Free for 01 year from the first issuance
2.4	Vietcombank Connect24 Visa eCard Vietcombank eVer-link eCard VCB DigiCard	Free
2.5	Saigon Centre – Takashimaya – Vietcombank Visa card	54.545 VND/card/year Free for 01 year from the first issuance
2.6	Vietcombank – VNU Visa International debit card	54.545 VND/card/year Free for 02 years from the first issuance
2.7	Other international debit cards (Cashback Plus American Express/ UnionPay)	54.545 VND/card/year
3	Fast track issuance fee (Not applicable for co-branded cards; Not including issuance/renewal/reissuance fee; Only applicable for Hanoi and HCMC)	45.454 VND/card
4	Card renewal/Card reissuance/ Card printing fee (only applicable if the customer requests a physical card)	
4.1	Vietcombank Visa Platinum card Vietcombank – VNU Visa International debit card	Free
4.2	Other international debit cards (Connect24 Visa/ eVer-link/ Mastercard/ Saigon Centre – Takashimaya – Vietcombank Visa)	45.454 VND/card
5	PIN reissuance fee (hard copy)	
5.1	Vietcombank Visa Platinum card Vietcombank – VNU Visa International debit card	Free
5.2	Other international debit cards (Connect24 Visa/ eVer-link/ Mastercard/ Cashback Plus American Express/ UnionPay/ Saigon Centre – Takashimaya – Vietcombank Visa)	9.090 VND/time/card
6	PIN reissuance fee on Digibank	Free
7	Lost card notification fee	
7.1	Vietcombank Visa Platinum card	Free
7.2	Vietcombank Cashback Plus American Express card	45.454 VND/card/time
7.3	Vietcombank Connect24 Visa/ eVer-link/ Mastercard/ UnionPay/ Saigon Centre – Takashimaya – Vietcombank	181.818 VND/card/time

No	Description	Rate
	Visa card/ Vietcombank – VNU Visa International debit card	
8	Interbank remittance via cards fee at Vietcombank's ATM	
8.1	Transaction amount less than or equal 2.000.000 VND	5.000 VND/transaction
8.2	Transaction amount of more than 2.000.000 VND and less than 10.000.000 VND	7.000 VND/transaction
8.3	Transaction amount of above 10.000.000 VND	0,02% transaction amount (min 10.000 VND)
10	Transaction fee at Vietcombank's ATM	
10.1	Vietcombank Visa Platinum card Vietcombank Visa Platinum eCard	
10.1.1	Cash withdrawal	Free
10.1.2	Account transfer	3.000 VND/transaction
10.2	Other international debit cards (Connect24 Visa/ eVer-link/ Mastercard/ Cashback Plus American Express/ UnionPay/ Saigon Centre – Takashimaya – Vietcombank Visa/ Vietcombank – VNU Visa International debit card/ Connect24 Visa eCard/ eVer-link eCard/ VCB DigiCard)	
10.2.1	Cash withdrawal	1.000 VND/transaction
10.2.2	Account transfer	3.000 VND/transaction
11	Transaction fee at other banks' ATM	
11.1	Cash withdrawal in Vietnam	
11.1.a	Vietcombank Visa chip contactless cards	3.000 VND/transaction
11.1.b	Other international debit cards (Visa card – magnetic cards/Mastercard/UnionPay/Cashback Plus American Express card)	9.090 VND/transaction
11.2	Cash withdrawal outside Vietnam	3,64% transaction amount
11.3	Account balance inquiry	9.090 VND/transaction (only applicable for UnionPay)
12	Foreign currency exchange fee	2,27% transaction amount
13	Chargeback fee	
13.1	Vietcombank Visa Platinum card Vietcombank Visa Platinum eCard	Free

No	Description	Rate
13.2	Other international debit cards (Connect24 Visa/ eVer-link/ Mastercard/ Cashback Plus American Express/ UnionPay/ Saigon Centre – Takashimaya – Vietcombank Visa/ Vietcombank – VNU Visa International debit card/ Connect24 Visa eCard/ eVer-link eCard/ VCB DigiCard)	72.727 VND/transaction
14	Transaction invoice request	
14.1	Vietcombank Visa Platinum card Vietcombank Visa Platinum eCard	
14.1.1	<i>At VCB's merchant</i>	Free
14.1.2	<i>At other banks' merchant</i>	Free
14.2	Other international debit cards (Connect 24 Visa/ eVer-link/ Mastercard/ Cashback Plus American Express/ UnionPay/ Saigon Centre – Takashimaya – Vietcombank Visa/ Vietcombank – VNU Visa International debit card/ Connect24 Visa eCard/ eVer-link eCard/ VCB DigiCard)	
14.2.1	<i>At VCB's merchant</i>	18.181 VND/invoice
14.2.2	<i>At other banks' merchant</i>	72.727 VND/invoice
15	Cash withdrawal at other banks' counter	3,64% transaction amount
16	Card activation fee at the counter	20.000 VND/card
17	Card maintenance fee (applicable for magnetic card)	10.000 VND/month/card
18	Card delivery fee by post	20.000 VND/card
19	Card termination fee (applicable for contactless physical card)	50.000 VND/card

NOTES

1. Above fees excluded VAT.
2. Free annual fee for the following year when the spending amount reaches target volume in the previous year.
3. Vietcombank Visa Platinum eCard, Vietcombank eVer-link eCard/Vietcombank Connect24 Visa eCard cards will temporarily stop issuing new cards from 11/10/2023, except in cases where customers switch card technology. These eCards are different from the virtual Vietcombank Visa Platinum and Vietcombank eVer-link cards that will be deployed from 11/10/2023.

4. Fees calculated by % will be charged by % x transaction amount.
5. Chargeback fee: This fee will be refunded by Vietcombank under customer's reasonable claim.
6. Foreign currency exchange fee are regulated by the International Card Schemes and/or the Bank.
7. Transactions using foreign currency are subject to current regulations on foreign currency management of government.
8. Exchange rate: is the exchange rate applied by the Vietcombank according to the exchange rates prescribed by the Card Schemes or at the exchange rate of the Bank at the time of the transaction being updated into the Vietcombank's system
9. Above fees did not include fees regulated by other banks/Card Schemes (if any).
10. Vietcombank would not refund fees charged in case customer requests to cancel the transaction or transaction/service was not processed due to errors/incidents not arisen from Vietcombank.
11. Vietcombank reserves the right to change this fee schedule from time to time and will notify the changes at least 07 days prior to effective date on the official website of the bank (website: www.vietcombank.com.vn)/.