

Contract number: \_\_\_\_\_ Customer Information File (CIF): \_\_\_\_\_

**To: Joint Stock Commercial Bank for Foreign Trade of Vietnam (Vietcombank/Bank)**

**Branch:** \_\_\_\_\_

**Address:** \_\_\_\_\_ **Tel.No:** \_\_\_\_\_

I/we would like to apply for Debit card(s), as follows:

## 1 GENERAL INFORMATION

### 1.1. Type of Cards

Domestic debit card:	International debit card:	Other debit card (Please specify)
<input type="checkbox"/> Vietcombank Connect24	<input type="checkbox"/> Vietcombank eVer-link	
	<input type="checkbox"/> Vietcombank Visa Platinum	
	<input type="checkbox"/> Vietcombank Mastercard	

Membership number (in case of registration for Co-branded card): \_\_\_\_\_

### 1.2. Register for express issuance (only applicable in Hanoi and Ho Chi Minh City, fee-based service):

☐ Yes, for card: \_\_\_\_\_ ☐ No

**1.3. Payment for card issuance fee:** ☐ Auto Debit ☐ Cash

### 1.4. Current account of primary cardholder at Vietcombank:

Principal account:

Supplementary account (if any):

### 1.5. Registration for card delivery by post:

Detailed address: \_\_\_\_\_

Ward: \_\_\_\_\_ Province/City: \_\_\_\_\_

**The online payment feature will be provided by default when the card is activated.**  
(Cardholders can proactively manage, enable, or disable this feature on VCB Digibank)

## 2 PRIMARY CARDHOLDER'S DETAILS (Cardholder)

**2.1. Full name <sup>(1)</sup>:** \_\_\_\_\_

**2.2. Name on card <sup>(2)</sup>:**

<sup>1</sup> According to the information on the Citizen ID card/ National ID card/ Electronic ID Card/ Personal ID/ ID Certificate/ Passport that is still valid at the time of the request.

<sup>2</sup> In capital, maximum 20 characters, including spaces but excluding special characters and must be the same as the name on Citizen ID card/ National ID card/ Electronic ID Card/ Personal ID/ ID Certificate / Passport at the time of registration.

2.3. Date of birth (dd/mm/yyyy):  /  /

2.4. Nationality: ☐ Vietnamese ☐ Other (Please specify):

2.5. Resident status: ☐ Resident

☐ Non Resident <sup>(3)</sup>. Expiration date of residence in Vietnam  /  /

2.6. Personal Identification document <sup>(4)</sup>: ☐ ID ☐ Citizen ID ☐ Passport ☐ Other <sup>(5)</sup>

No:  Date of issue:  Place of issue:

2.7. Contact: Mobile phone number:

Phone number:  Email:

2.8. Register Email to receive OTP for transaction at 3D Secure Merchant: ☐ Yes ☐ No

### 3 SUPPLEMENTARY CARDHOLDER'S DETAILS *(Please cross if not applicable)*

3.1. Fullname <sup>(6)</sup>:

3.2. Name on Card <sup>(7)</sup>:

3.3. Date of Birth (dd/mm/yyyy):  /  /

3.4. Gender: ☐ Male ☐ Female

3.5. Nationality: ☐ Vietnamese ☐ Other (Please specify):

3.6. Personal Identification document <sup>(8)</sup>: ☐ ID ☐ Citizen ID ☐ Passport ☐ Other <sup>(9)</sup>

No:  Date of issue:  Place of issue:

3.7. Current address: Detailed address:

Ward:  Province/City:

3.8. Mobile phone number:  Email:

*(The Supplementary Cardholder's mobile phone number and email will be registered by default to receive one-time password (OTP) for online transaction by Card at 3D Secure Merchant)*

3.9. Relation with primary cardholder:

### 4 CUSTOMER'S DECLARATION

**By signing below, I confirm and undertake that:**

4.1. All information I provide to Vietcombank in this proposal is complete and truthful. I understand and agree that Vietcombank may request additional information to verify the details I have confirmed above and, on my behalf, provide information to the relevant government authorities in accordance with the law. I hereby request Vietcombank to issue the debit card that I have registered for above.

<sup>3</sup> If the cardholder is a foreign national, the cardholder must have a residency period in Vietnam of at least 12 months (360 days) from the time of the card issuance request.

<sup>4,8</sup> Instruct Primary Cardholder to declare information on all valid identification documents of supplementary cardholders at the time of the request, except in cases where Vietcombank's Card Regulations have different provisions. If the cardholder is a Vietnamese citizen, a passport will not be used for signing the card issuance contract, applicable from October 1, 2024.

<sup>5,9</sup> Citizen ID card or Electronic ID card or ID certificate, applicable from October 1, 2024

<sup>6</sup> According to the information the information on the Citizen ID card/ National ID card/ Electronic ID Card/ Personal ID/ ID Certificate/ Passport that is still valid at the time of the request.

<sup>7</sup> In capital, maximum 20 characters, including spaces but excluding special characters and must be the same as the name on Citizen ID card/ National ID card/ Electronic ID Card/ Personal ID/ ID Certificate/ Passport at the time of registration.

4.2. By agreeing to the issuance and use of the international credit card mentioned above, I confirm and agree that: (i) Vietcombank has provided me with sufficient information regarding the agreement/contract/request form, the general transaction conditions, and the services for issuing the international credit card in this application; (ii) Vietcombank is authorized to verify the information on my legal identification documents and process my personal data in accordance with the law through any means available to comply with legal requirements regarding customer identification; to provide to third parties (including but not limited to partners...) collaborating with Vietcombank to develop and provide Vietcombank's products and services; or to use the information for research and assessment purposes to understand my banking service needs to serve banking operations; (iii) I have read, clearly understood, voluntarily agreed to, and committed to comply with the General Terms and Conditions below, and I agree that when the legal representative of Vietcombank signs the 'Bank Use Only' section of this document, this document and the Terms and Conditions below shall be considered as a contract and shall be binding on both parties.

**Agree**

**Terms and Conditions for the Issuance and Use of Vietcombank International Debit Card (Applicable to Individual Customers)**

☐

**Terms and Conditions for Using the Authentication Method for Individual Customers**

☐

**General Transaction Conditions Regarding Personal Data Protection**

☐

4.3. I understand that the phone number and email address information registered in this Vietcombank Debit Card Application Form and Contract will be used by Vietcombank<sup>(10)</sup> to register for E-banking services, send OTP and/or notify card transactions and/or notify/advertise Vietcombank's products and services to me/us. In case there is a difference between the phone number registered at the Vietcombank Debit Card Application Form and Contract and the phone number registered for E-Banking services (VCB-SMS Banking, VCB Digibank) for me/us, the registered phone number for E-banking service is the phone number Vietcombank sends transaction notice and/or one-time password (OTP) for online transactions by Card at 3D Secure Merchant.

4.4. I have been informed by Vietcombank that the Terms and Conditions for Vietcombank Debit Card issuance and usage (for individual customers) are published and revised from time to time on Vietcombank's official website ([www.vietcombank.com.vn](http://www.vietcombank.com.vn)) or at any Vietcombank transaction office or provided by the Vietcombank Contact Center from time to time. I am responsible for updating the Terms and Conditions for Vietcombank Debit Card issuance and usage (for individual customers) as notified by Vietcombank prior to the effective date on Vietcombank's official website and/or Vietcombank service channels. By continuing to maintain/use the card, I/We agree to Terms and Conditions for Vietcombank Debit Card issuance and usage (for individual customers).

4.5. I commit that the activation of the Card according to the electronic methods that Vietcombank applies from time to time will be done by myself. At that time, Vietcombank understands that I have received the Card, and I am responsible for the transactions arising under the activation of this Card.

4.6. Agree to let Vietcombank check information about the Cardholder at relevant third parties; authenticate information about the Cardholder from any information source that Vietcombank has for appraisal purposes.

4.7. Any Debit Card that Vietcombank provides to me/us, including the primary card and supplementary card(s) will not be used in any act or purpose contrary to the law. I/We undertake to use the above card(s) to purchase and pay for lawful goods and services in accordance with the laws of Vietnam, including the purchase of goods and services abroad.

<sup>10</sup> In case the Cardholder has not registered for E-Banking services, the Cardholder will register for E-Banking services (VCB-SMS Banking and/or VCB Digibank) at the time the Cardholder registers for Card issuance under this application form.

4.8. I/We commit that I/We have read, clearly understood, and agree to the provisions regarding special transactions in the Terms and Conditions for Vietcombank Debit Card issuance and usage (for individual customers)

4.9. This Vietcombank Debit Card Application Form and contract is made... in the original and kept by Vietcombank.

\_\_\_\_\_, Date \_\_\_\_\_

**Primary Cardholder**  
(signature and full name)

☐ **In case of connecting card to a joint payment account:**

We agree to the above commitments of the Primary Cardholder and agree to authorize the Primary Cardholder to use a joint payment account to connect to the Card.

**1<sup>st</sup> Account holder**  
(signature and full name)

**2<sup>nd</sup> Account holder**  
(signature and full name)

**3<sup>rd</sup> Account holder**  
(signature and full name)

## 5 FOR THE BANK USE ONLY

Vietcombank accepts to issue the Vietcombank International Debit Card as the above registered information herein this Application Form.

\_\_\_\_\_, Date \_\_\_\_\_

**Issuing staff**  
(signature and full name)

**Supervisor/Head of Department <sup>11</sup>**  
(signature and full name)

\_\_\_\_\_, Date \_\_\_\_\_

**Legal Representative of Vietcombank**  
(Sign, full name and seal)

<sup>11</sup> In case the Head of Department is assigned to handle requests related to debit card issuance according to Vietcombank's Card Operation Procedures and is also the authorized representative of Vietcombank to sign a contract with the Principal Cardholder, then do not sign in this section and only sign in the section Legal Representative of Vietcombank