

# Visa Global Customer Assistance Services



## GCAS Toll-Free Numbers

Visa Cardholders traveling in any of the following countries can make a lost/stolen Visa card report and request for emergency assistance services by using the following toll-free numbers (Cardholders dialing these numbers from a mobile or hotel phones overseas might be charged a fee by the local operator). If the country you are in is not listed below, or if you experience difficulties using any of the toll-free numbers; please call collect at +1-303-967-1090.

**Legend:** Δ Await second dial tone

\* Netherlands Antilles

**BOLD** indicates dial format change or access codes that must be dialed before the actual toll-free number.

Country	Phone Number	Country	Phone Number	Country	Phone Number
Anguilla	1-800-847-2911	Gibraltar	8800-877-3745966	Peru	800-890-0623
Antigua	1-800-847-2911	Greece	00-800-4412-1092	Philippines	1-800-144-10015
Argentina	0800-666-0171	Grenada	1-800-847-2911	Poland	0-0-800-111-1569
Aruba	800-1518	Guam	888-425-0227	Portugal	800-844-034
Australia	1-800-450-346	Guatemala	1-800-999-0115	Puerto Rico	1-800-847-2911
Austria	0800-293-084	Haiti	<b>183</b> Δ800-847-2911	Qatar	<b>0800-011-77</b> Δ888-557-4428
Bahamas	1-800-847-2911	Honduras	<b>800 0123</b> Δ800-847-2911	Romania	<b>0808-03-4288</b> Δ888-557-4416
Bahrain	8000-006	Hong Kong	800-900-782	Russia	<b>363-2400</b> Δ866-654-0164
Barbados	1-800-847-2911	Hungary	06-800-14352	(Moscow and St. Petersburg only)	
Belgium	0800-78465	India	<b>000-117</b> Δ866-765-9644	Russia	<b>8-10-800-110-1011</b> Δ866-654-0164
Belize	<b>811 or 511</b> Δ800-847-2911	Indonesia	001-803-44-1600	(Outside Moscow and St. Petersburg)	
Bermuda	1-800-623-0127	Ireland, Republic of	1-800-50-9042	Saba*	1-800-847-2911
Bolivia	800-10-0188	Israel	1-800-941-1605	Saint Eustatius*	1-800-847-2911
Bonaire*	001-800-847-2911	Italy	800-781-769	Saint Kitts	1-800-847-2911
Bosnia Herzegovina	<b>00-800-0010</b> Δ888-557-4457	Jamaica	0-800-847-2911	Saint Lucia	800-238-5517
Brazil	0800-891-3680	Japan	00531-44-0022	Saint Maarten*	1-800-847-2911
British Virgin Islands	1-800-847-2911	Jordan	<b>1-880-0000</b> Δ888-557-4442	San Marino	800-819-014
Bulgaria	<b>00-800-0010</b> Δ888-557-4446	Kazakhstan	<b>8-800-121-4321</b> Δ888-557-4447	Saudi Arabia	<b>1-800-10</b> Δ866-654-0129
Brunei	<b>800-1111</b> Δ866-765-9644	Kenya	866-654-0162	Senegal	<b>810-3072</b> Δ888-557-4451
Cambodia	<b>1-800-888-001</b> Δ888-710-7783	Latvia	8000-02288	Singapore	800-4481-250
Canada	1-866-639-1911	Lebanon (Beirut only)	<b>426-801</b> Δ866-654-0130	Slovakia	<b>0-800-000-101</b> Δ800-406-9970
Cayman Islands	1-800-847-2911	Lebanon (outside Beirut)	<b>01-426-801</b> Δ866-654-0130	South Africa	0800-990-475
Chile	1230-020-2136	Liechtenstein	0800-89-4732	South Korea	00798-11-908-8212
China (South)	10-800-440-0027	Lithuania	<b>8-800-900-28</b> Δ800-406-9962	Spain	900-94-8966
China (North)	10-800-744-0027	Luxembourg	0800-2012	Sweden	020-790-939
Colombia	01-800-912-5713	Macau	0800-454	Switzerland	0800-83-5274
Costa Rica	0-800-011-0030	Malaysia	1800-80-2997	Taiwan	0080-1-444-123
Croatia	<b>0-800-220111</b> Δ866-654-0125	Mexico	001-800-847-2911	Thailand	001-800-441-3485
Curacao*	001-800-847-2911	Morocco	<b>99-800-4288</b> Δ888-557-4458	Trinidad	1-888-425-0225
Czech Republic	800-142-121	Mauritius	<b>01-120</b> Δ866-654-0165	Tobago	1-800-847-2911
Denmark	808-83399	Monaco	0800-90-1179	Turkey	00-800-13-535-0900
Dominica	1-888-425-2844	Montserrat	1-800-847-2911	Turks and Caicos	0-1-800-847-2911
Dominican Republic	1-800-847-2911	Morocco	<b>002-11-0011</b> Δ866-654-0163	Ukraine	<b>8-100-11</b> Δ888-557-4445
Egypt (Cairo only)	<b>2510-0200</b> Δ866-654-0128	Netherlands	0800-023-2964	United Arab Emirates	<b>8000-121</b> Δ866-654-0112
Egypt (outside Cairo)	<b>02-510-0200</b> Δ866-654-0128	Nevis	1-800-847-2911	United Kingdom	0800-169-5189
Estonia	<b>800-12001</b> Δ800-406-9982	New Zealand	0508-600300	United States	1-866-765-9644
Finland	0800-11-0057	Norway	800-11570	Uruguay	00-0411-940-7915
France	0800-90-4349	Panama	001-888-771-1784	U.S. Virgin Islands	1-800-847-2911
Germany	0800-1822891	Paraguay	<b>008-11-800</b> Δ800-599-1137	Venezuela	0800-1-002167
				Vietnam	<b>1-201-0288</b> Δ888-710-7781